

M. Kathleen Figaro, MD, MS, FACE 4620 E 53rd Ave., Suite 200

Davenport, IA 52807

Fax: 563 424-6602

563 424-6306

www.heartlandendocrinegroup.com

## **Patient Information Sheet**

Patient name	<b>:</b>	Birth Date:		
Sex:	Race:	Marital status: Single Di	_Marital status: Single Divorces Married Widowed Separated	
Past Medical	History:			
Asthma or lung disease:		High	cholesterol:	
Cancer:		Kidne	y problems:	
		Neuro	ological disease:	
Anxiety:			ach or intestinal problems:	
Diabetes:		Hypo	thyroidism:	
Eye disease:		Нуре	rthyroidism:	
Heart disease	e:		ary disease:	
	ressure:		T:	
Surgeries:		and the type of reaction:		
Medications:		_		
		How often:		
Name:	Dose:	How often:		
Name:	Dose:	How often:	<del>_</del>	
Name:	Dose:	How often:	<del></del>	
		How often:		
		How often:	<del>_</del>	
	•	posite side of this sheet		
•	r <b>y:</b> (Please note : sm and heart dis	nedical conditions that they	have , such as diabetes,	
Dietary histo		ease		
•	•	orio: How Low f	<b>-</b> +-	
· · · · · · · · · · · · · · · · · · ·		orie:How Low fa n:Other:		
Social History		iOther	<del></del>	
		ily amount:How	long:	
Michael type: Daily				

atie	nt nan	ne:	Birth Date:
NO	Yes	Symptoms:	Comments: duration, severity, frequency, location
		Fever and or chills	
		Night sweats	
		Heat or cold intolerance	
		Weight increase or decrease	
		>10 lbs	
		Headaches	
		Blurred or double vision	
		Throat pain or swelling	
		Shortness of breath	
		Palpitations	
		Chest pain with exertion	
		Nausea and or vomiting	
		diarrhea	
		constipation	
		Abdominal pain or bloating	
		Pain or burning w/ urination	
		Blood in the urine	
		Frequency with urination	
		Low libido	
		Erectile dysfunction (men)	
		Menstrual problems (women)	
		Joint pain or swelling	
		Numbness in hands or feet	
		Muscle weakness	
		Tremor	
		Excessive bruising	
		Thinning hair	
		Dry or oily skin	
		Swelling in lower legs	
		Depression	
		Anxiety	
		insomnia	
		Fatigue	

Date: \_

Reviewed by: \_



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## 563 424-6306 Fax: 563 424-6602

## Heartland Endocrine Group Clinic Policies Agreement

Welcome to the Heartland Endocrine Group!

These office policies reflect what you can expect from us and what we expect from you. They are designed to optimize your personal experience with our practice. We sincerely appreciate you reading them carefully. Then print, sign, and bring with you during your initial visit. In order to get the best care, please complete the enclosed registration forms. Please arrive and check in at least 15 minutes prior to your appointment time so we can complete an initial registration process or update your chart with new information. If you have diabetes, please bring the following with you: your blood glucose meter/CGM OR your blood sugar readings for the past 30 days, your medication list OR your medication bottles and insulins (if you use insulin) If you have further questions or need to change your appointment, please feel free to call our office at 563 424-6306.

- 1. HOURS OF OPERATION Our office is open Mondays, Tuesdays, Wednesdays and Thursdays from 9AM to 4PM. Office visits are by appointment only and by mutual agreement.
- 2. OFFICE CONTACT Phone and email are the best ways to communicate with us. Dr. Figaro is available for questions or problems concerning your care 24/7. Please call 563 424-6306 and leave a message. You can also contact us through our patient portal or email directly to encrypted <a href="info@heartlandendocrinegroup.com">info@heartlandendocrinegroup.com</a>. Urgent messages will be returned on the same day. Non-urgent calls and emails will be returned within 72 hours. We understand that a text message may be necessary for short easy requests and check-ins, however, with significant medical information exchange, we discourage text messaging to safeguard your medical information.
- 3. APPOINTMENTS We will do our best to confirm your appointment one week and 48 hours prior to your scheduled visit using our electronic health record reminder system. Please call or email us if you have to cancel or reschedule an appointment at 563 424-6306. You are responsible for paying the <u>full price</u> of the appointment at the time of service. Other payment

arrangements can be made at the time of service at the discretion of the physician and patient.

- 4. MEDICAL RECORDS Requests for full medical records are charged as stipulated by the Iowa Medical Society (\$1 per page) to help cover the cost of labor and supplies. Our office will return all requests for medical records. However, it may take between one and four weeks to fulfill non-urgent requests.
- 5. Diabetes related prescription: If there are insurance changes that require a change in your medications or supplies these will be taken care of by the office. Any other requests for glucose test scripts or other diabetes supplies outside of an office visit will be charged at \$25 per instance.
- 6. PRESCRIPTION REFILLS During your visit, we will make plans for future follow-ups and provide you with enough medication until at least the next follow-up.
- 7. TEST RESULTS We will always call to review your blood test results, unless we have made arrangements for a follow-up visit to discuss them in person. If you do not hear from us <u>within</u> seven days after your test is complete, please call our office with your name, return phone number and the lab or imaging study you are enquiring about.
- 8. MEDICAL QUESTIONS A request for medical information or new or revised treatment protocol shall be considered an appointment and you might be asked to make a follow-up visit either by phone or in person.
- 9. GROUNDS FOR DISMISSAL Failure to reschedule or keep an appointment on three occasions creates an unfortunate burden on our practice and our ability to serve our community. We therefore consider such to be grounds from dismissal from the practice. Repeated unwillingness to pay will also lead to dismissal from the practice. This practice is within a building owned by Regus, and as such, requirements such as masking, opening times and other public rules must be adhered to by patients at all times.

I have read, agree and understand the Heartland Endocrine Clinic Policies and by signing below I accept these responsibilities.

	Date	_
(Signature of Patient or Patient's Legal Representative)		
Patient Name		



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## **Medical Release of Information**

Patient Name Date
Date of Birth Phone
I authorize: to release my health information to Dr. M. Kathleen Figaro, Heartland Endocrine Group.
Purpose of disclosure:
I specifically authorize the use or disclosure of the following health information:
ALL MEDICAL RECORDS
Radiology Reports from
Chart Notes ALL or fromto
Labs ALL or fromto
Other (please list)
Verbal exchange of information between providers
I understand that I may revoke this authorization at any given time by giving written notice I understand that, if the person or entity receiving this information is not a health care provider or health plan covered by federal privacy regulations, the information described
above may be re-disclosed and no longer protected by these regulations.
(Signature of Patient or Patient's Legal Representative)
Printed Name:



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I,	, direct my he	ealth care and medical services providers aformation described below to:
and payers to disclose and r	release my protected health in	formation described below to:
Name:		
Health Information to be di A or B):	sclosed upon the request of the	he person named above (Check either
	ete health record (including billing, for all conditions) OR	out not limited to diagnoses, lab tests,
B. Disclose my health appropriate):	record, as above, BUT do no	t disclose the following (check as
Mental health records		
Communicable diseases	s (including HIV and AIDS)	
Alcohol/drug abuse trea	tment	
Other (please specify):		
Form of Disclosure (unless designee):	another format is mutually a	greed upon between my provider and
An electronic record o	r access through an online po	ortal
Hard copy		
This authorization shall be	effective until (Check one):	
All past, present, and f	future periods, OR	
		unless I revoke
it. (NOTE: You may revoke care providers, preferably in	e this authorization in writing n writing.)	unless I revoke g at any time by notifying your health
Name of the Individual Giv	ring this Authorization:	Date of birth
Signature of the Individual	Giving this Authorization	Date

Note: HIPAA Authority for Right of Access: 45 C.F.R.